

Customer Relations Representative Bangalore

Are You Wired To Fit?

- Effectively manage large amounts of incoming calls
- Provide email/Chat Support effectively
- Identify and assess customers' needs to achieve satisfaction
- Build sustainable relationships of trust through open and interactive communication
- Provide accurate, valid and complete information by using the right methods/tools
- Handle complaints, provide appropriate solutions and alternatives within the time limits and follow up to ensure resolution
- Follow communication procedures, guidelines and policies
- Take the extra mile to engage customers

What'll Push-Up Your Chances?

- Proven customer support experience
- Strong phone contact handling skills and active listening
- Customer orientation and ability to adapt/respond to different types of characters
- Excellent communication and presentation skills
- Ability to multi-task, prioritise, and manage time effectively
- Only Female Candidates